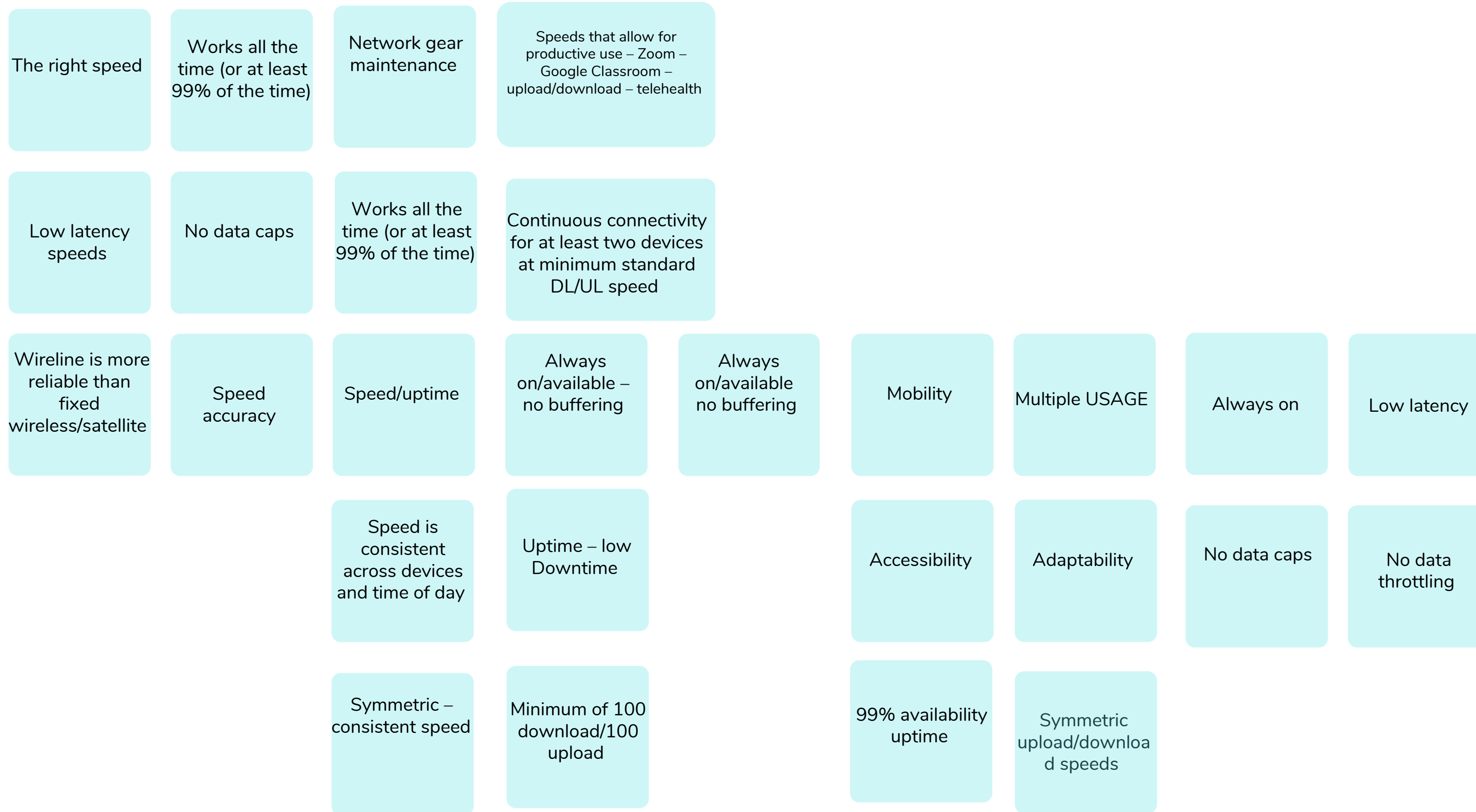


## What are the characteristics of “Reliable” Broadband service?



# What are the characteristics of “Reliable” Broadband service?

- Affordability

Service that's affordable

Affordable: \$30/mo or less

Affordable options (both on and off ACP) that are comparable

Would appreciate learning how multiple users/devices affect stated speed

User Friendly

Add your thought here

Digital Dignity + NDIA definition + Devices, Internet, Digital Skills for all!

5 9's; Only unavailable 5.39 [ILLEGIBLE] a year; 99.999%

Equitable performance

Infrastructure in ALL neighborhoods – 5 9's

Geographic areas/neighborhoods without high quality options for internet

High speed, high quality equitable service (all in the people in the region getting the same quality service)

Those that are lacking connection to education, employment, health care resources because of their lack of access to computers, internet, or how to navigate online applications/websites

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